

# Help! Waar vind ik het?

## Van a tot z... nuttige hardware-adressen!

**Naast elk logo vind je de volgende bedrijfsinformatie:**

**Naam** naam

**Ref.** referentie/omschrijving

**URL** url

**Tel.** telefoon

### AB Computers

**Ref.** Verdelers van hard- en software.  
**URL** [www.abcomp.be](http://www.abcomp.be)  
**Tel.** 02/370.39.12

### Acer

**Ref.** Monitors, notebooks, desktops.  
**URL** [www.acer.be/vi/page74.jsp.htm](http://www.acer.be/vi/page74.jsp.htm)  
[www.acer.nl](http://www.acer.nl)  
[support.acer-euro.com](http://support.acer-euro.com)  
**Tel.** 078/15.00.23

### Agfa

**Ref.** Digitale camera's, scanners.  
**URL** [www.agfa.com](http://www.agfa.com)  
<http://support.agfa.com/CustProf/>  
**Tel.** 015/29.43.33 (hotline); 03/444.94.44

### Alcatel Bell

**Ref.** Telecom, ADSL-modems, hardware platformen, modemsoftware, gsm's...  
**URL** [www.alcatel.be](http://www.alcatel.be)  
[www.alcatel.be/faq/index.htm](http://www.alcatel.be/faq/index.htm)  
**Tel.** 03/240.40.11; 02/626.38.41 (gsm-hotline)

### Apple

**Ref.** Hardwarebouwer van computers, draagbare computers, beeldschermen, accessoires.  
**URL** [www.apple.be](http://www.apple.be)  
[www.apple.com/benl/support](http://www.apple.com/benl/support)  
**Tel.** 02/713.12.03

### ATI

**Ref.** Grafische kaarten.  
**URL** [www.ati.com](http://www.ati.com)  
<http://support.ati.com>  
<http://support.ati.com/contact/contact.html>  
**Tel.** 00/49/89/665.15.0; 00/49/2102-9599-0 (hotline); 00/49/2102-9599-10 (notebooks)

### Brother

**Ref.** Printers, faxmachines.  
**URL** [www.brother.com](http://www.brother.com)  
[www.brother.com/europe/be/index.html](http://www.brother.com/europe/be/index.html)  
**Tel.** 02/467.42.11

### Canon

**Ref.** Printers, faxen, scanners, kopieertoestellen, fototoestellen, digitale camera's, digitale fototoestellen, video, rekenmachines, agenda's...  
**URL** [www.canon.be](http://www.canon.be)  
**Tel.** 02/722.04.11; 0900/10627 (helpdesk); 0800/935.08 (info)

### Casio

**Ref.** Handhelds, rekenmachines, digitale camera's...  
**URL** <http://world.casio.com/euro/>  
<http://world.casio.com/euro/support/>

### Compaq

**Ref.** Hardwarebouwer van computers, portables, workstations, pocket PC, draadloze netwerkverbindingen, servers, opslagseenheden, projectoren, monitoren...  
**URL** [www.compaq.be](http://www.compaq.be)  
**Tel.** 02/729.71.11; 070/22.20.30

### Creative

**Ref.** Grafische producten, cd-rw's, audioproducten, luidsprekers, dvd's, videoproducten, accessoires...  
**URL** [www.europe.creative.com/support](http://www.europe.creative.com/support)  
[www.europe.creative.com/support/drivers/welcome.asp](http://www.europe.creative.com/support/drivers/welcome.asp)  
**Tel.** 02/717.11.98 (helpline); 03/287.87.77 (info)

### Dell

**Ref.** Hardwarebouwer van pc's en laptops; alleen on-lineverkoop.  
**URL** [www.dell.be](http://www.dell.be)  
**Tel.** 02/713.15.80; 02/713.15.65 (customer care); 02/481.92.88 (technical support)

### Elsa

**Ref.** Modems, grafische kaarten...  
**URL** [www.elsa.com](http://www.elsa.com)  
[www.elsa.com/international/europe/service.htm](http://www.elsa.com/international/europe/service.htm)  
**Tel.** 00/49/241-60.60

### Epson

**Ref.** Printers, scanners, projectoren, digitale fototoestellen...  
**URL** [www.epson.be](http://www.epson.be)  
[www.epson.be/nl/support](http://www.epson.be/nl/support)  
[www.epson.be/nl/support/download/](http://www.epson.be/nl/support/download/)  
**Tel.** 02/712.30.10; helpline: 070/222.082 (van 9 tot 18 uur: 7 frank/min)

### Ericsson

**Ref.** Hardwarebouwer van gsm en accessoires.  
**URL** [www.ericsson.be](http://www.ericsson.be)  
**Tel.** 02/745.12.11

### Fuji

**Ref.** Producent van camera's, audio, video...  
**URL** [www.fujifilm.com](http://www.fujifilm.com)  
[www.fujimagnetics.be](http://www.fujimagnetics.be)  
**Tel.** 014/37.31.31

### Fujitsu Siemens

**Ref.** Producent van pc's, notebooks, servers, breedbandoplossingen...  
**URL** [www.fujitsu-siemens.com](http://www.fujitsu-siemens.com)  
[www.fujitsu-siemens.com/rl/servicesupport/index.html](http://www.fujitsu-siemens.com/rl/servicesupport/index.html)  
**Tel.** 02/536.78.97; 02/536.77.78

### Genius

**Ref.** Keyboards, ADSL-modems, ADSL-kaarten...  
**URL** [www.genius-kye.com](http://www.genius-kye.com)  
[www.genius-kye.de/service/treiber-e.html](http://www.genius-kye.de/service/treiber-e.html) (drivers)  
**Tel.** 00/49/2173-9743-0

### Grundig

**Ref.** Videocamera's, tv's, dvd's, video, hifi, cd-speakers...  
**URL** [www.grundig.be](http://www.grundig.be)  
**Tel.** 02/716.04.00

### Guillemot

**Ref.** Geluidskaarten, grafische kaarten, stuurwiel...  
**URL** [www.guillemot.nl](http://www.guillemot.nl)  
<http://europe.thrustmaster.com/support/supportf.php>  
<http://europe.hercules.com/support/supportf.php>  
**Tel.** 00/31/30-263.94.030 (Hercules); 00/31/35-528.88.00

### Handspring

**Ref.** Handhelds  
**URL** [www.handspring.co.uk/](http://www.handspring.co.uk/)  
<http://support.handspring.com/esupport/start/hsWelcome.jsp>  
[www.handspring.co.uk/support](http://www.handspring.co.uk/support)  
**Tel.** 02/639.40.22 (technical support), 02/639.40.10 (customer care)

### Hp

**Ref.** Printers, scanners, software, netwerken, servers, opslagseenheden, draagbare computers, desktopcomputers, rekenmachines, digitale camera's...  
**URL** <http://welcome.hp.com/country/be/dut/welcome.htm>  
**Tel.** 02/626.88.06

### Hitachi

**Ref.** Kopieermachines, printers, monitoren...  
**URL** <http://global.hitachi.com>  
[www.hitachitech.com/](http://www.hitachitech.com/)  
[www.hitachi-eu.com/index.jsp](http://www.hitachi-eu.com/index.jsp)  
**Tel.** 00/49/211.563880; 02/363.99.01

### IBM

**Ref.** Hardwarebouwer van desktops, notebooks, monitoren en softwarebouwer  
**URL** [www-5.ibm.com/be](http://www-5.ibm.com/be)  
[www-1.ibm.com/support](http://www-1.ibm.com/support)  
[www-5.ibm.com/be/contact/en](http://www-5.ibm.com/be/contact/en)  
**Tel.** 02/225.33.33; 02/210.98.20 (helpline, gelieve echter eerst de verkoper te contacteren)

### Intel

**Ref.** Processors  
**URL** [www.intel.com](http://www.intel.com)  
[http://apps.intel.com/scripts-df/support\\_intel.asp](http://apps.intel.com/scripts-df/support_intel.asp)  
**Tel.** 00/31/30-600.15.01

### Imega

**Ref.** Opslagmedia, MP3-spelers en softwarebouwer van o.a. ImegaWare, Life Works Photo Album, QuikSync...  
**URL** [www.imega.com/europe](http://www.imega.com/europe)  
[www.imega-europe.com/support/english/en\\_email.html](http://www.imega-europe.com/support/english/en_email.html)  
[www.imega.com/software](http://www.imega.com/software)  
**Tel.** 02/711.95.10; 016/40.02.50

### JVC

**Ref.** Video's, dvd's, hifi, audiosystemen, tv's, camera's  
**URL** [www.jvc.be](http://www.jvc.be)  
**Tel.** 02/529.42.11

### Kenwood Electronics

**Ref.** Audio-apparatuur, luidsprekers, data recovery archives voor netwerken, meetapparatuur.  
**URL** [www.kenwood.com](http://www.kenwood.com)  
[www.kenwood-europe.com](http://www.kenwood-europe.com)  
**Tel.** 02/757.90.60

### Kodak

**Ref.** Digitale camera's.  
**URL** [www.kodak.be](http://www.kodak.be)  
[www.kodak.be/US/en/nav/support.shtml](http://www.kodak.be/US/en/nav/support.shtml)  
**Tel.** 02/713.14.45; 02/719.41.93 (service)



**Lexmark**

Ref. Laserprinters, inkjetprinters, matrixprinters, printerservers...

URL [www.lexmark.be](http://www.lexmark.be)  
<http://support.lexmark.com>  
<http://support.lexmark.com/cgi-bin/lea/lea.cgi>

Tel. 02/716.74.11; 02/716.74.75 (hotline Laser); 02/711.97.66 (hotline Inkjet)

**LG Electronics**

Ref. Monitors, TV, LCD-projectoren, video, dvd, portable audio, MP3, cd-rom, dvd-rom, cd-rw, webcam, gsm, telefonie, netwerken, componenten...

URL [www.lge.be](http://www.lge.be)

Tel. 015/29.90.10; 02/626.88.06 (customer care)

**Logitech**

Ref. Muizen, keyboards, webcams, geluidsprekers...

URL [www.logitech.com](http://www.logitech.com)  
[www.logitech.com/cf/support/downloads.cfm](http://www.logitech.com/cf/support/downloads.cfm)  
[www.logitech.globalsupport.com](http://www.logitech.globalsupport.com)

Tel. 02/626.89.60

**Maxdata**

Ref. Monitors, pc's

URL [www.maxdata.com](http://www.maxdata.com)

Tel. 016/26.97.20

**Minolta**

Ref. Fototoestellen, digitale camera's, filmscaners, verrekijkers, laserprinters, kopieerapparaten, optische componenten...

URL [www.minolta.com](http://www.minolta.com)

Tel. 03/451.07.00

**Motorola**

Ref. Gsm's

URL [www.motorola.com](http://www.motorola.com)  
[http://commerce.motorola.com/consumer/QWhtml/customer\\_service.html](http://commerce.motorola.com/consumer/QWhtml/customer_service.html)

Tel. 02/718.54.11

**Nikon**

Ref. Digitale camera's, scanners...

URL [www.nikon.co.uk](http://www.nikon.co.uk)  
[www.nikon-euro.com](http://www.nikon-euro.com)  
[www.nikon-euro.com/nikoneuro2/download/download\\_11.htm](http://www.nikon-euro.com/nikoneuro2/download/download_11.htm)  
[www.nikon-euro.com/nikoneuro2/download/download\\_manuals100.htm](http://www.nikon-euro.com/nikoneuro2/download/download_manuals100.htm)

Tel. 03/870.59.00

**Nintendo**

Ref. Soft- en hardware

URL [www.nintendo.be](http://www.nintendo.be)

Tel. 03/224.76.70, 0900/10800 (helpdesk)

**Nokia**

Ref. Mobiele telefoons en toebehoren.

URL [www.nokia.be](http://www.nokia.be)  
[www.nokia.com/phones/usersguide/index.html](http://www.nokia.com/phones/usersguide/index.html)

Tel. 0800/92.125 (info); 078/15.55.54 (service support); 0900/10.215

**Olivetti**

Ref. Producent van pc's, printers, typemachines.

URL [www.olivetti.com](http://www.olivetti.com)  
[www.olivettilexikon.com](http://www.olivettilexikon.com)

Tel. 02/709.02.10

**Olympus**

Ref. Producent van camera's, printers, scanners...

URL [www.olympus-europa.com/home.htm](http://www.olympus-europa.com/home.htm)  
[www.olympus-europa.com/service.htm](http://www.olympus-europa.com/service.htm)

Tel. 00/49/40-23.77.30

**Packard Bell**

Ref. Hardwarebouwer van computers, portables, designtoestellen...

URL [www.packardbell.be](http://www.packardbell.be)  
<http://nl.packardbell.be/support/node199.asp>

Tel. 0900/10.273

**Palm**

Ref. Handhelds

URL [www.palm.com](http://www.palm.com)  
[www.palm.com/benelux](http://www.palm.com/benelux)

Tel. 02/640.73.86, 00/31/20-346.95.45

**Panasonic**

Ref. Schermen, faxmachines, gsm's, dvd-spelers, videocamera's...

URL [www.panasonic.be](http://www.panasonic.be)  
[www.panasonic.be/service/Sav\\_frame\\_M.htm](http://www.panasonic.be/service/Sav_frame_M.htm)

Tel. 02/481.04.81

**PC Direct**

Ref. On-lineverkoop hard- en software

URL [www.pcdirect.be](http://www.pcdirect.be)

Tel. 03/289.66.07

**Pentax**

Ref. Printers, digitale camera's...

URL [www.pentatech.com/TechSupport/techsup\\_frameset.html](http://www.pentatech.com/TechSupport/techsup_frameset.html)

Tel. 02/306.11.94; 02/306.11.90

**Philips**

Ref. Tv's, audio-apparatuur, video apparatuur, dvd, opslageenheden, monitors, webcams, speakers, projectors, gsm, fax, telefoon, dictafon, camera's, beveiligingssysteem, verlichting, medische apparatuur, huishoudelijke producten...

URL [www.philips.be](http://www.philips.be)  
[www.pcstuff.philips.com/prd/index.jsp?Country\\_Code=PCStuff](http://www.pcstuff.philips.com/prd/index.jsp?Country_Code=PCStuff)

Tel. 070/22.23.03; 0800/74.623

**Pioneer**

Ref. Dvd-r, dvd-spelers, audiospelers...

URL [www.pioneer.com](http://www.pioneer.com)  
[www.pioneer-eur.com/index\\_03.html](http://www.pioneer-eur.com/index_03.html)  
[www.pioneer-eur.com/forms/support.cfm](http://www.pioneer-eur.com/forms/support.cfm)

Tel. 03/570.05.00

**PlayStation zie Sony**

URL [www.be.PlayStation.com](http://www.be.PlayStation.com)

Tel. 011/51.64.06

**Plextor**

Ref. Cd-rw's

URL [www.plextor.be](http://www.plextor.be)

Tel. 02/725.55.22; 02/718.03.99

**Plusware**

Ref. Hard- en software

URL [www.plusware.be](http://www.plusware.be)

Tel. 09/382.95.10

**QDesign**

Ref. MP3-spelers, audio-spelers.

URL [www.qdesign.com](http://www.qdesign.com)

Tel. 00/1/604-688.15.25

**Ricoh**

Ref. Kopieermachines, faxmachines, dvd-branders, camera's...

URL [www.ricoh-europe.com](http://www.ricoh-europe.com)  
[www.ricoh-belgium.com](http://www.ricoh-belgium.com)

Tel. 02/712.12.12

**Samsung**

Ref. Desktops, monitoren, gsm's, video, dvd, digitale producten, schermen, faxen, printers...

URL [www.samsungelectronics.com](http://www.samsungelectronics.com)  
[www.samsung.be/vl/index\\_F.htm](http://www.samsung.be/vl/index_F.htm)

Tel. 0800/95.214

**Sanyo**

Ref. Dvd, projectors, digitale camera's.

URL [www.sanyo.be](http://www.sanyo.be)

**Sony**

Ref. Hardwarebouwer van digitale fototoestellen, camcorders, televisie, dvd-spelers, videorecorders, hi-fi apparatuur, audioapparatuur, monitoren, PlayStation...

URL [www.sony.be](http://www.sony.be)  
[www.sony-cp.com](http://www.sony-cp.com)  
[www.be.playstation.com](http://www.be.playstation.com)

Tel. 070/22.21.30; 078/15.22.21 (helpdesk); 02/724.17.11; 02/536.29.71; 0900/000.00 (PlayStation Powerline, 18 frank/min)

**Spector Photo Group**

Ref. Foto-ontwikkeling

URL [www.spectorphotogroup.com](http://www.spectorphotogroup.com)  
[www.spector.be/](http://www.spector.be/)

**Topcom**

Ref. ADSL-modems

URL [www.topcom.be/index.htm](http://www.topcom.be/index.htm)

Tel. 0900/84.248 (kantooruren)

**Tornado**

Ref. Modems

URL [www.tornado.be](http://www.tornado.be)  
[www.tns.be](http://www.tns.be)

Tel. 016/55.16.21

**Toshiba**

Ref. Notebooks, digitale camera's, monitors, desktops, servers

URL [www.toshiba.be](http://www.toshiba.be)  
<http://support.toshiba-tro.de>  
[www.toshiba.be/tosh-internet/products.nsf/framesetv1?OpenPage](http://www.toshiba.be/tosh-internet/products.nsf/framesetv1?OpenPage)

Tel. 0900/10.990

**Trust**

Ref. Digitale camera's, webcams, muizen, keyboards, gamepads, joysticks, modems, cd-rw's...

URL [www.trust.com](http://www.trust.com)

Tel. 00/31/78-654.99.99

**ViewSonic**

Ref. Monitors

URL [www.viewsoniceurope.com](http://www.viewsoniceurope.com)  
[www.viewsonic.co.uk/support/index.cfm?tab=2](http://www.viewsonic.co.uk/support/index.cfm?tab=2)

Tel. 00/31/24-372.18.82; 00/44/1293-64.39.00

**Yamaha**

Ref. Cd-rw's, geluidsboxen...

URL [www.yamaha.com](http://www.yamaha.com)  
[www.yamaha.com/service.htm](http://www.yamaha.com/service.htm)

Tel. 00/1/888-926.24.26